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For Immediate Release

**THE SOUTHEAST MORRIS COUNTY MUNICIPAL UTILITIES AUTHORITY
PWS NJ #1424001**



(Cedar Knolls, NJ) — The Southeast Morris County Municipal Utilities Authority (SMCMUA or Authority) commends utility employees ensuring tap water is “There When You Need It” during Drinking Water Week held May 3-9 this year.

The Authority and the American Water Works Association (AWWA) observe Drinking Water Week by recognizing the vital role tap water plays in daily life, the infrastructure that is required to carry it to and from homes and businesses, and the important work of water professionals “behind the scenes”.

Reliable water service used for hygiene, hydration and cooking is critical to our health and safety throughout the COVID-19 pandemic. At the beginning of the pandemic, several health organizations recommended normal hygienic practices, including handwashing for 20 seconds, would play an important role in slowing the spread of the coronavirus.

“During these difficult times, we reflect on the heroic work of health professionals and first responders who place themselves in harm’s way to keep us all healthy and safe,” said AWWA President Jim Williams. “I’ve referred to the water profession as a “vocation of distinction” before. In these difficult times, it is also a vocation of heroism.”

The Authority thanks all of its employees for their contributions to provide a safe and reliable water supply for our customers.

CONTACT CUSTOMER SERVICE: Consumers can report non-emergency questions or concerns to our Customer Service Division at 973-326-6880 or customerservice@smcmua.org. Emergency conditions should be reported directly to 973-326-6880 during normal business hours and 973-867-1758 for after hour emergencies. Additional information is available on our website at www.smcmua.org.

ACCOUNT INFORMATION: SMCMUA requests that account holders maintain current contact information to aid in communications for billing, service and for emergency purposes. Contact Customer Service to confirm your account information is accurate.

REGISTER FOR CITIZEN ALERTS: SMCMUA requests that all consumers who live and/or work in the service area register with Morris County **Alert** Morris **Smart911™ Notification System** (<https://oem.morriscountynj.gov/alerts>) to better ensure the timely delivery of emergency notices associated with water supply, quality or other important community messages. If you do not have access to a computer please ask a relative, friend or neighbor to register for you. You can also register at www.smcmua.org and choose the **“REGISTER FOR CITIZEN ALERTS”** icon. If you were previously registered with Everbridge you will need to register again.

SMCMUA was established in December of 1976. SMCMUA provides drinking water to approximately 62,000 consumers in Morris County. The SMCMUA creating municipalities are the Town of Morristown, the Township of Morris, the Township of Hanover and the Borough of Morris Plains.