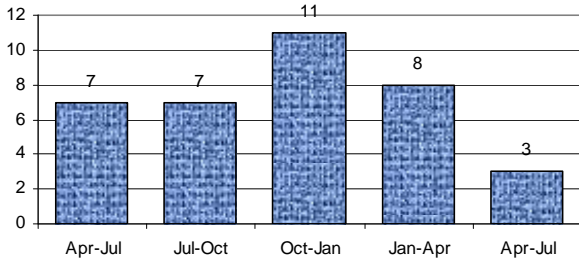




Southeast Morris County MUA
 Customer Service Center
 19 Saddle Road, Cedar Knolls, NJ 07927
 Telephone: 973-326-6880

WATER USAGE HISTORY
 Quarterly usage in hundred cubic feet



Billing Date: 01/08/13
Account Number: 20-123-456-789

Previous Balance \$33.80
 Payments Through 01/08/13 *Thank you* \$33.80
 Balance Forward \$ 0.00
 Current Charges \$29.31

Total Amount \$29.31

SERVICE TO: YOUR NAME

SERVICE ADDRESS: 123 ABC STREET, YOURTOWN, NJ

Meter Number	Service		Days of Service	Meter Reading		Usage	Unit of Measure	Reading Type	Rate
	From	To		Previous	Present				
12345678	10/08/12	01/08/13	90	0370	0373	3	CCF	PRORATED ACTUAL	RES

EQUIVALENT TO 2,244 GALLONS

FACILITIES CHARGE \$22.12
 WATER CHARGE \$7.19
TOTAL CURRENT CHARGES \$29.31

SEE REVERSE SIDE FOR IMPORTANT ACCOUNT INFORMATION

IMPORTANT MESSAGES

****NEW PAYMENT ADDRESS ****

SOUTHEAST MORRIS COUNTY MUA

PO BOX 96250

WASHINGTON, DC 20090-6250

PLEASE BE SURE TO UPDATE THIS INFORMATION IN YOUR COMPUTER IF YOU USE AN ONLINE SERVICE TO PAY YOUR WATER BILLS. ALSO INCLUDE YOUR ACCOUNT NUMBER 20-123-456-789

PLEASE DETACH HERE AND RETURN THE BOTTOM PORTION WITH YOUR PAYMENT IN THE RETURN ENVELOPE PROVIDED

Southeast Morris County MUA
 Customer Service Center
 19 Saddle Road
 Cedar Knolls, NJ 07927

SERVICE ADDRESS: 123 ABC STREET
 YOURTOWN, NJ

Account Number: 20-123-456-789
 Balance Forward \$ 0.00
 Current Charges \$29.31
Total Amount \$29.31

Please make payable to: SOUTHEAST MORRIS COUNTY MUA

Payment Amount Enclosed \$ _____

YOUR NAME
 123 ABC STREET
 YOURTOWN, NJ ZIPCODE

SOUTHEAST MORRIS COUNTY MUA
 PO BOX 96250
 WASHINGTON, DC 20090-6250

EMERGENCIES

After business hours, please call the Township of Morris Police Dept. 973-539-0777

To report service interruptions or other emergencies **during business hours**, please call 973-326-6860.

CUSTOMER SERVICE CENTER

BY TELEPHONE – 973-326-6880

BY FAX – 973-326-6864

IN PERSON – 19 Saddle Road, Cedar Knolls, NJ

OFFICE HOURS – Monday through Friday (except holidays)
8:30 a.m. to 4:30 p.m.

IN WRITING – Southeast Morris County MUA
19 Saddle Road, Cedar Knolls, NJ 07927

WEBSITE – WWW.SMCMUA.ORG

PAYMENT OPTIONS

Bills are payable in full by the due date. Interest in the amount of 1½% per month will be charged on unpaid balances 30 days from the bill date.

BY MAIL – For your convenience, please use the enclosed envelope, include your bill stub and mail to our lockbox address shown on the front side of bill.

DIRECT PAYMENT – Direct payment automatically deducts your water bill payment from your checking account. Call our office for an application form.

OUR WEBSITE – You can now pay your water bill online through our website (www.smcmua.org) using the E-check option. Checking accounts only. **(Note: No Debit or Credit Cards)**

IN PERSON – Payments may be made at our Customer Service Center during regular business hours.

Telephone Number Change

(_____) _____

Name or Address Change

DROP BOX – You may also leave your payment (check or money order) in our drop box day or night. The drop box is located outside of the Customer Service Center entrance.

RATE SCHEDULE – A rate schedule is available upon request and can also be found on our website.

CONSUMPTION UNIT OF MEASURE – One consumption unit = 100 cubic feet = 748 gallons.

PRORATED BILLS – Prorated bills are for a partial billing period or a period longer than the normal billing period.

ESTIMATED BILLS – Bills will be estimated if we are unable to obtain an actual meter reading.

FINAL BILLS – When a customer is moving out, we must be notified in writing to arrange a final meter reading. Customer is responsible for all charges until a final reading is taken.

FACILITIES CHARGE – This charge is based on the size of the meter. It covers the cost of water service lines, meter installations, meter readings, billing costs and other expenses.

WATER MAY BE TURNED OFF FOR THE FOLLOWING REASONS:

1. Failure on the part of the customer to sign for service and pay a deposit if applicable.
2. Failure to provide us with access to the premises for a meter reading, meter change or to install new equipment.
3. Nonpayment of bills. Unpaid water bills constitute a lien on the property (N.J. Statutes, Title 40:14B-42).
4. Any other violation of the rules and regulations of the Authority.

EMPLOYEE IDENTIFICATION – All company service employees carry identification badges that include employee's name, photo and date card was issued. Please ask to see it.

LEAKS ON CUSTOMER'S PREMISES – Owners are responsible for their property, therefore, no credit adjustments will be given for high bills due to leaks.

Water accounts must be in property owner's name.



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